CHI Learning & Development (CHILD) System

Project Title

Communicating Safety: The SingHealth IBC Way

Project Lead and Members

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Organisation(s) Involved

SingHealth

Healthcare Family Group Involved in this Project

Healthcare Administration

Applicable Specialty or Discipline

Biosafety

Aims

To communicate effectively to the SingHealth Research Community

Background

See poster appended/below

Methods

See poster appended/below

Results

See poster appended/ below

Conclusion

See poster appended/ below



CHI Learning & Development (CHILD) System

Project Category

Care & Process Redesign

Value Based Care, Safe Care, Risk Management

Keywords

Workplace Safety, Research Personnel, Effective Communication

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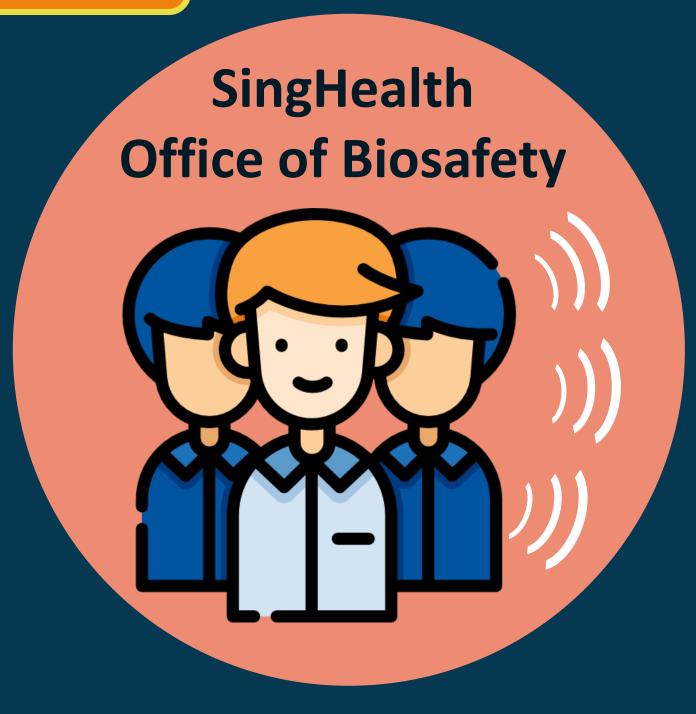
Communicating Safety: The SingHealth IBC way

WEE Yong Hao, NG Chai Lim, TEO Watson, Cindy GOH

SingHealth Office of Biosafety



Aim



Safety Policies Safe Work Practices

How to communicate effectively to the SingHealth research community?

Safety Alerts

Regulatory Updates



Methodology

Modular Safety Training



- Modular courses on basic safety awareness in Biological, Chemical and Workplace Safety & Health Risk Management
- Each e-module is designed to take less than 2 hours to complete



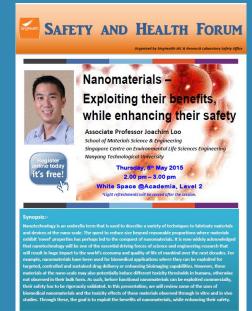




Safety and Health Forum



- Interactive sessions between researchers and OoB safety officers held every quarterly
- External subject experts were also invited to share their experiences with our researchers







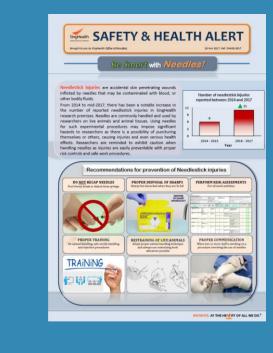
Safety and Health Alert



Educate the researchers through a one-page alert, highlighting the root causes of incidents & recommending preventive measures to prevent similar incidents from occurring in future.







Result



Increase safety awareness

1833 Research personnel attended basic modular safety trainings since 2012

Total number of participants for 10 sessions of Safety & Health Forum since 2015



Encouraging feedback from researchers

"I really found the interactive session not just engaging, but important too as it helped made me more aware of the different emergency response facilities in a lab setting and the roles/function. Often times, these 'safety' info talks are overlooked by PIs and research assistants as they may seem dry and mundane but the skit really helped made things more realistic and interesting. Kudos to the team who went into such great effort for this short session!" – Participant from KKH



Recognition

- Since 2017, respective SingHealth institution (SHHQ, SGH, SERI, NCCS NHRIS, NNI) research laboratory safety committees mandate the basic modular safety courses compulsory for all their research personnel
- Course syllabus for biological and chemical safety is harmonized under Workplace Safety & Health Council Workgroup for Higher Education & Research Sector and recognised by NUS and NTU

Conclusion



Continual Improvement

It is critical to ensure that up to date safe work practices, regulatory updates and safety policies are being communicated to the SingHealth Research Community.

SingHealth OoB is constantly reviewing and improving our safety training programmes to provide a reliable and sustainable resource to the SingHealth Research Community.